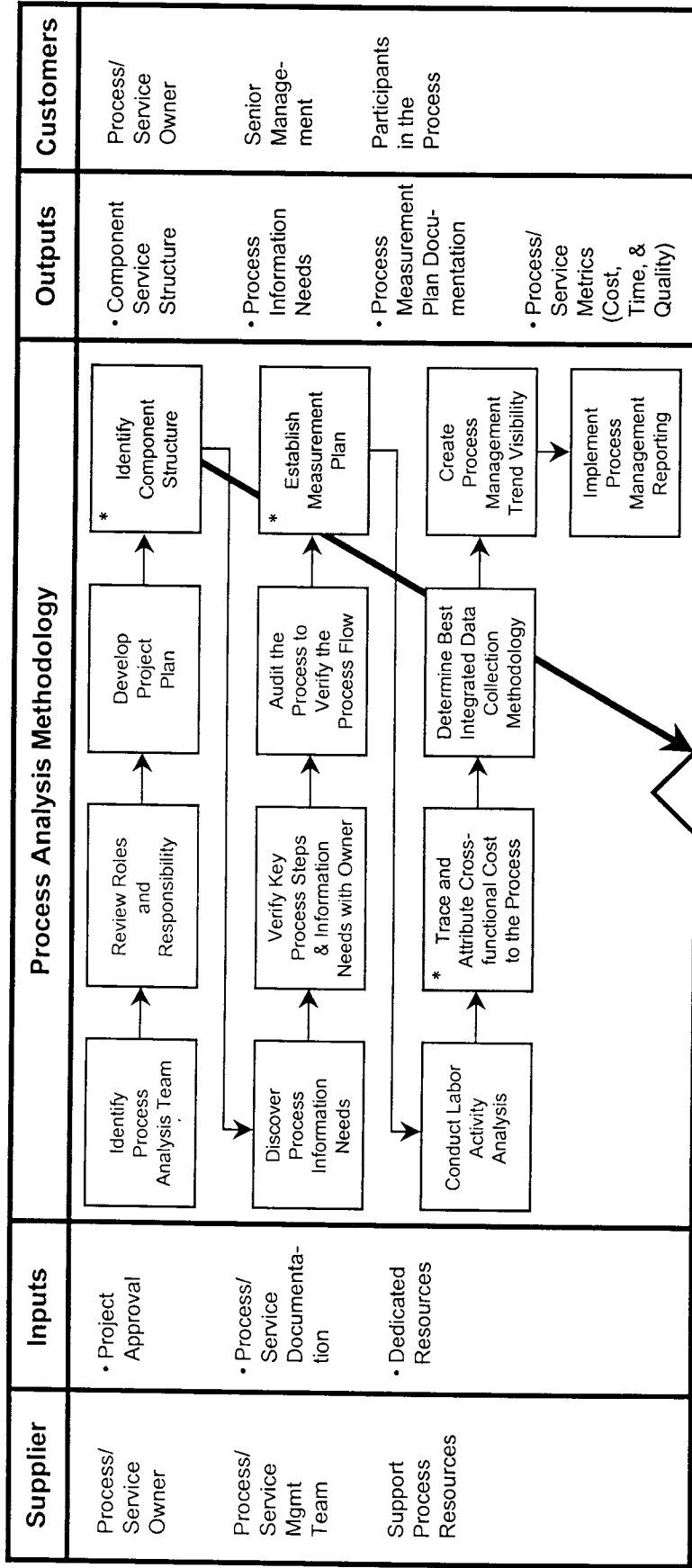


The CAM-I Service Process Model



* Shaded Elements are Critical to Service-Oriented Organizations

